



**Mayor William Finn**

Office: (360) 225-8281  
230 Davidson Ave  
P.O Box 9  
Woodland, WA 98674

September 13, 2022

Utility Notice

The first billing cycle through Minol, our utility billing provider, should be arriving in your mailbox shortly. There have been some delays due to the first billing cycle of 45 days as the city information was transferred to Minol. We apologize for this delay, however; we wanted to make sure the new process went off without a hitch. With that said, we did not succeed in achieving our goal!

The city does random spot checks in utility billing to ensure bills are accurate. We noticed some accounts were not being charged correctly, they had a higher rate for usage. After contacting Minol, and them performing an internal check as well, their system showed additional errors. Minol is feverishly going through the accounts to ensure accuracy.

With that said, those accounts that were miss billed will show a statement credit during the next 45 billing cycle.

We strive for the best practices and service for our community. Thank you for your patience and understanding as we transition to this new process!

Mayor Will Finn  
City of Woodland  
230 Davidson Street  
Woodland, WA 98674  
Office: 360-225-8281  
Mobile: 360-608-1615

**Clerk-Treasurer**  
230 Davidson Ave  
Office: (360) 225-8281  
Fax: (360) 225-7336

**Community Development**  
230 Davidson Ave  
Office: (360) 225-7299  
Fax: (360) 225-7336

**Police Department**  
200 East Scott Ave  
Office: (360) 225-6965  
Fax: (360) 225-1201

**Public Works**  
236 Davidson Ave Suite B  
Office: (360) 225-7999