

The City of Woodland utility billing portal is under maintenance and is currently unavailable. Alternative payment methods are listed below.

- 1. Check and Money Orders can be mailed to the remittance address on your billing statement. Woodland WA Utilities, PO Box 35147 LB 1225, Seattle WA 98124-5147
- 2. Cash and Check payments can be made at City Hall (located at 230 Davidson Ave).
- 3. Cash and Check payments can be dropped off in the City of Woodland Night Drop Box, located in the city parking lot off 2nd Avenue across from 236B Davidson Avenue. Please be sure to include your account number on your payment.
- 4. Pay directly through your bank by using your Online Bill Pay Service.
 - Log into your bank or other financial institution's website, navigate to their Online Bill Pay section. Follow their guidelines for creating a new Payee, choose or type "Woodland WA Utilities", enter your account number and select the Seattle WA address matching the address on your statement. You can also manually enter the remittance address to finish creating your payee.

If you currently use AutoPay to pay your utility charges, please note that we will provide a 5-day notice prior to the date your payment will be deducted from your associated account, when the billing portal is back up and running.

Please note that we are not charging any late fees or penalties at this time.

<u>Garbage and Recycling</u> requests should be submitted using the form at: https://woodlandwa.seamlessdocs.com/f/wastecontrol

Additional forms for the following items can be found at: https://www.ci.woodland.wa.us/clerktreasurer/page/clerks-documents

- Leak Credit Adjustment Requests
- Application for Service
- Request for Suspension of Service
- Request to Restart Service