

# UNDERSTANDING YOUR UTILITY BILL

**SAMPLE UTILITY BILL**

**City of Woodland**  
C/O Minol USA  
15280 Addison Rd Ste 100  
Addison, TX 75001

View your account online at:  
WoodlandWA.myUtilityDirect.com  
or contact customer service at  
888-674-0085  
M-F, 9:00 AM - 5:00 PM.

**ACCOUNT INFORMATION**

Account Name: CITY OF WOODLAND  
Account Number: 1234-56789-12345  
Service Address: 230 DAVIDSON AVE  
Billing Date: 10/31/2022 Due Date: 11/18/2023  
Tenant Name: CITY OF WOODLAND

Previous Balance	Payments (Credits)	Adjustments	Balance Forward	New Charges	Amount Due
\$327.70	-\$327.70	\$0.00	\$0.00	\$190.34	\$190.34

**USAGE INFORMATION & HISTORY**

Service Period: 09/14/2022 to 10/15/2022 (31 days)

Meter Number	Previous Reading	Current Reading	Usage (CCF)
12345	2051.00	2058.00	7.00

**ACCOUNT ACTIVITY**

Description	Quantity	Rate	Amount
Previous Balance			\$327.70
Payments (Credits)			-\$327.70
Adjustments and Fees			\$0.00
<b>Balance Forward</b>			<b>\$0.00</b>
MTR CHR. INSIDE 3/4"	1.00	29.7700	\$29.77
WATER - TIER 1, INSIDE	5.00	3.6400	\$18.20
WATER - TIER 2, INSIDE	2.00	4.5500	\$9.10
UTILITY TAX	57.07	0.1087	\$6.21
<b>Water Total</b>			<b>\$63.28</b>
STORMWATER	1.00	4.6500	\$4.65
UTILITY TAX	4.65	0.1250	\$0.58
<b>Storm Water Total</b>			<b>\$5.23</b>
SEWER BASE, INSIDE	1.0	35.0100	\$35.01
SEWER, INSIDE	7.7	6.2600	\$48.01
UTILITY TAX	80.02	0.1250	\$10.38
<b>Sewer Total</b>			<b>\$93.40</b>
GARBAGE 60 GAL	1.00	14.1700	\$14.17
RECYCLE 60 GAL 1X	1.00	10.6500	\$10.65
UTILITY TAX	14.17	0.1250	\$1.77
STATE TAX	14.17	0.0360	\$0.51
UTILITY TAX	10.65	0.1250	\$1.33
<b>Garbage &amp; Recycle Total</b>			<b>\$28.43</b>

Currently, Water and sewer quantities are shown in hundred cubic feet (CCF), future bills will show in cubic feet (CF). In this example 7 CCF is 700 CF

**There are 4 Tiers for water charges:**

Tier	Usage Range CCF	Max Quantity CCF
Tier 1	0 – 5	5
Tier 2	5.1 – 7	2
Tier 3	7.1 – 11.5	4.5
Tier 4	11.51 +	+

**INSIDE –** Indicates that you are inside City limits

**OUTSIDE –** Indicates that you are outside of City limits. Outside city limits is billed at rate 1.5 times more.

1. **Water Meter Charge** – This is a base rate charge for the maintenance, operation, and repair of the in-ground distribution system from the water plant to the main in front of your property.
2. **Tiered Water Fees** – This is the water usage charge, which covers the cost to operate and maintain the city’s water system, inclusive of pumping by the City’s well, production at the water treatment plant, reservoirs, and disinfection chemicals for the facilities. The tier system is based on peak production of water. (See chart above)
3. **Stormwater Charge** – This charge is for contributed costs of maintenance and repair of the public stormwater infrastructure. This includes cleaning inlets of debris, maintenance of water inlets, basins, pipes, and other public infiltration infrastructure. These funds allow for street funds to go towards grant matches for transportation focused projects.
4. **Sewer Base Charge** – This charge funds maintenance, operations, and repair of the in-ground wastewater system. The wastewater system consists of a network of gravity mains, lift stations, pump stations, and pressure mains.
5. **Sewer Charges** – This charge is based on an average of winter water usage (December to April billing). These funds cover the cost to operate and maintain the wastewater treatment plant.
6. **Garbage & Recycle** – These rates are set by Waste Control which is a contracted service. For more information on these rates, call 360-225-7808
7. **Utility Taxes** – These funds are apart of the City’s general fund, which are used to support the different departments, such as police, clerk treasurer’s office, community development, public works, and city administration.